

NEW

ID 503

Product Safety Representative (PSB) in the Automotive Industry

In the automotive and supplier industry product safety and product liability have always been important issues. Worldwide, countries have instituted national and international laws that have been adopted as contractually agreed specific automotive requirements. These are valid not only for the OEM's themselves but also throughout the whole supply chain (described e. g. for VW in the "Formel Q"). The supplier organizations are required to appoint and install a product safety representative. This aims to identify liability risks, recognize, avoid or minimize and control them in product development throughout the product engineering process with the help of expert knowledge. In the case of product liability incidences and insights from product observation in the organization and in the market, the product safety representative is the competent partner for management, customers and legal counsel. This demands appropriate co-ordination of statutory and customer-specific requirements.

In order to be aware of and understand the manifold tasks a product safety representative has to fulfill, the representative needs comprehensive information and qualification. Experienced instructors teach the participants the wide range of necessary theoretical knowledge, coupled with explanations and examples from practice. The focus in this training is on the practical application of these topics in group exercises.

CONTENTS

Module 1:

Necessity of introducing a product safety representative (PSB)

Module 2:

Core elements of a risk control system incl. results

Module 3:

Product safety management and the role of the product safety representative (PSB)

Module 4:

"Lessons learned", risk grading and structured activities

Module 5:

Volkswagen AG requirements for product safety representatives

TARGET AUDIENCE

Automotive executives and personnel who are to be or already are product safety representatives.

COURSE PREREQUISITES

- Technical and/or business education
- Automotive quality management experience, especially in complaints and legal recourse management
- Qualification and experience in the assessment of technical product and process risks (e. g. FMEA facilitator, VDA 6.3 process auditor, developer)
- Knowledge about the application of the products manufactured in the organization and the state of the art
- Basic knowledge about and understanding of requirements from relevant laws and customer requirements

CERTIFICATE OF ATTENDANCE

After completing the training you will receive a VDA certificate of attendance recognised by Volkswagen AG.

DURATION

2 days